



# The Cisco – Allscripts MyWay™ Solution

## What Is the Cisco – Allscripts MyWay Solution?

Cisco® and Allscripts™ have partnered to offer you an integrated solution that combines the latest in communications technology with Allscripts MyWay, an integrated healthcare solution covering Electronic Health Records (EHR), Practice Management, and Claims Management, providing everything you need to keep your practice operating at peak efficiency.

## What Is the Value of Cisco – Allscripts MyWay Solution?

The combination of Cisco's secure network and communication system with Allscripts MyWay's key application features, easy to use interface and low acquisition costs provides you with a fully synchronized Digital Physician Office designed to raise your clinical productivity to new levels.

The Cisco–Allscripts MyWay Solution allows you to deliver outbound patient notification calls, smart interoffice messaging, dynamic patient call routing, and intelligent patient record lookup from your computer or Cisco phone.



Imagine your office staff, nurses, physicians, and patients all intelligently communicating with each other; resulting in more efficient and effective quality care. This is delivered to you by the Cisco – Allscripts MyWay Solution.

## What Problems Does This Help Solve?

Free up physicians and staff, so they can focus on what really matters - providing better medical care. Our solution aids you in running an efficient medical practice, by unifying your practice software solution and communications network. This provides you with unprecedented automation and communication flexibility, which frees up time and enhances patient care. Our simple and intuitive solution reduces your cost of adopting new technology. There is no need to add IT staff just because you want to leverage technology. Our partners will deliver a turnkey solution that consists of the Allscripts MyWay software solution and the Cisco Smart Business Communication System.

## Solution Overview

Features	Benefits
<b>Automated patient reminders</b>	<b>Free staff time for other tasks</b> by allowing the solution to automatically send patients reminder messages about upcoming appointments or missed appointments. Do we want to add the flu/health maintenance idea here too?
<b>Flexible Messaging</b>	<b>Increase response time</b> through instant notifications. Send text, voicemail messages or emails directly to physicians to notify of refill requests, appointment changes, or clinical alerts.
<b>Intelligent call routing</b>	<b>Increase office efficiency</b> by automatically routing patient calls by pre-defined patient demographic rules to identified departments or extensions in your practice.
<b>Automated patient record lookup</b>	<b>Provide enhanced patient care more efficiently</b> by having the solution automatically display pre-defined patient information on the phone and/or computer screen when the patient calls the office.
<b>Click to call</b>	<b>Reduce time to do simple tasks</b> by dialing a number.

The Cisco–Allscripts MyWay Solution is comprised of:

- Cisco's Smart Business Communication Solution, a secure integrated voice, video and data communication solution designed to meet the requirements of small physician offices.
- Allscripts MyWay's integrated EHR, practice management, and claims management solution is intuitive, easy to learn, and even easier to use. Created to work the way you do, the software offers unique features like adaptive learning, customization on the fly, and a template-free workflow that matches the way providers practice medicine.

## What Are the Benefits of The Cisco – Allscripts MyWay Solution?

Cisco will deliver you an-end-to-end communication solution that will provide you best in class reliability and security. This delivers you peace of mind when accessing sensitive patient records from wired or wireless devices and the assurance that your network will be working when you are. Your Cisco phone and data network are fully integrated creating a more robust communication system.

The Digital Physicians Office enables enhanced patient care and greater staff productivity through:

- Improving quality of care.
- Enhancing staff efficiency.
- Facilitating streamlined patient / staff communication.





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## Why Cisco and Allscripts Partnered

We are both market leaders in the healthcare IT industry.

Cisco and Allscripts have made a significant investment in addressing the needs of small physician practices. Combined, we have over 40 years of experience in the Healthcare industry. This creates an experienced and financially strong partner who is able to continually develop and deliver innovative healthcare technology solutions to you.

We are collaborating together because we understand your need to leverage technology to provide the highest level of patient care. We also recognize that small practices are less likely to have the IT resources of larger healthcare facilities. Our partnership delivers you an affordable and flexible healthcare solution.

## What do you do next?

Contact us today to leverage this great technology to help you reduce inaccuracies in patient records, clinical errors, and patient no-shows. Our experienced partners will get your Digital Physician Office up and running.

Simply visit us on the web to connect to our solution partner in your area. They will be happy to show you a solution demo and talk to you about your practice's needs.

## For More Information

### Allscripts MyWay

<http://www.allscripts.com/products/electronic-health-record/myway/>

### Cisco Small Business

[www.cisco.com/go/smallbusiness](http://www.cisco.com/go/smallbusiness)